

The proposition of CLOUDSET TRADING LLC about the arrangement of the Agreement of Product rent by remote from 25/08/2023.

This public offer agreement is concluded between the Owner from one side and the Renter, any person who has accepted this offer, from the other.

This Agreement is addressed to an indeterminate number of people.

When ordering any product or service on the site <https://thecloudset.com>, you confirm your agreement to the terms of this public offer.

This Public Offer is valid until the new version of the offer is accepted.

1. Terms and definitions

In this offer, unless the context demands other requirements, the following terms have such meanings and represents its integral part:

“Renter” – any natural or legal person who visits the site that makes orders on <https://thecloudset.com> for renting the Product henceforth confirms his agreement with all the terms of this offer.

“E-mail” - means real time e-mail notifications on the Rental agreement performance status and other events that the Online store deems necessary to communicate to the Renter.

“Materials, Content” - means information available in any form and on any media (text, audio, video, graphic files, photo images and any other media) used (in particular stored, distributed, transmitted, etc.) by the Renter in any form (such as, but not limited to, as a text message, attached file in any format, link to a network posting, etc.) in the Service and its tools or in connection with their use.

“Online Store” – CLOUDSET TRADING LLC (License №1162704, Register №1931283), which owns the Internet resource and ensures its operability within the scope of this agreement, the terms “Online Store” and “Store” as well as <https://thecloudset.com> internet site is equivalent and interpretable authentically, in the context of the offer.

“Online store Shopping Cart” - means the final set of Online store operations performed by the Renter before entering the Rental agreement. It includes the Renter entering information necessary to enter the Rental agreement (surname, name, patronymic, contact details, selected Product, term, method of payment, etc.).

“Personal profile” - means the Renter’s personal Online store page, which the Online store provided to the Renter during registration, and which is accessed by entering the Renter’s phone number and SMS-code confirmation.

«Product» – the object of the agreement of the parties; clothing, accessories, and other items presented at the official online store for renting.

“Product Card (Online store product page)” - means an Online store landing page that contains information about the Product, its appearance, specifications, package content, properties, and the cost of Product renting under the Rental agreement. The information shall be available to the public.

“Promotional discount” - is a discount on a particular Product. The size of the discount is indicated on the product page. The price of the Product has already been specified considering a promotional discount.

“Registration” - means the procedure that includes the Renter providing valid details of themselves by using the form approved by the Online store, and a cell phone, to enter the Personal Profile to gain access to all the Online store functions. In the course of registration, the Renter shall provide their Personal data, information about credit/debit card to be used as a payment method when renting the Online store Products (by linking the card to their account), provide additional documents and information, if necessary, as requested by the Online store, and also perform actions to confirm the provided cell phone number (for the cell phone: by entering a verification SMS-code). An Online store Service makes a verifying 10 (ten) AED write-off of the funds from the credit (debit) card of the Renter to confirm the solvency of the Renter. The service repays the written off funds instantly, however it may take up to 5 days for the bank to transfer them.

Only upon successful completion of the registration process the Renter is given the opportunity to use the Personal Profile, the Online store Product search tools, and to enter the Rental agreement.

“Requests to rent” - means the Renter’s request, which is made via the Online store, to enter the Rental agreement with the Online store.

“Owner” – legally capable individual, at least 18 (eighteen) years old, or a sole trader, who has entered the Agency Agreement with the Online store and uses the Internet resource for the rent of Product they own, on whose behalf the Online store or the Online store acts by offering the Product for rent on their behalf, “SMS” - means real time cell phone notifications on the Rental agreement performance status and other events that the Online store deems necessary to communicate to the Renter.

“Transfer Deed” - means an electronic deed signed by both the Online store and the Renter, by sending an SMS-code message and the receipt thereof by the Online store; a document to confirm the Product transfer to the Renter.

“User” – any natural person or legal person who visits the site <https://thecloudset.com>, which accepts all the terms of this offer and is intended to order the Products.

2. General provisions

2.1 The Owner gives for rent the Products through the Online Store, which is located on <https://thecloudset.com>

2.2 When ordering the Products at the Online Store, the Renter agrees to the terms of rent of the Products posted on the Site. In case of disagreement with terms of rent the Renter must immediately cease using the service and leave the site <https://thecloudset.com>.

2.3 The applicable terms of rent of the Products, as well as information on the Products is a public offer according to UAE law.

2.4 The Terms and Conditions can be changed by the Online Store without informing Owners and Renters unilaterally. The new revision of the terms of this agreement shall enter into force upon its publication on the site unless other regulations provided by the Agreement itself.

2.5 The Agreement shall enter into force upon its confirmation in any form of the rent made by the Owner to the Renter while accepting the order including the time since the Renter has made an order via the telephone listed on the Site.

2.6 Personal data may be used to disseminate transmission of information for shipping order procedure as well as other information directly related to the fulfillment of obligations to the Renter under this Public Offering. Also, the information provided by the Renter can be used for the distribution of promotions, promotional news, discounts, and other activities initiated by the Owner. By executing the Order, the User / Renter agrees that the Owner may entrust the Agreement to a third-party meantime remaining responsible for its implementation.

2.7. The Rental agreement executed in the manner prescribed in Clause 2.2 of this Offer shall be deemed to be executed in a simple written form without any need for hard copies and shall have full legal effect.

2.8. By acceding to this Public Offer, each Renter guarantees that he/she will not download, post, or promote malicious programs that interfere with the operation of the Online store.

2.9. The Online store shall not assume any liability for causing any damage or loss of profit to the Renter, resulting from the execution of the Rental agreement and the Online store usage.

2.10. To use the Online store services, the Renter shall perform the following actions in sequence:

2.10.1. Passes the Online store Registration. Renter registration on the Online store is free and voluntary.

2.10.2. Familiarizes themselves with the text of this Offer, and with other organizational documents posted on the Online store.

2.10.3. By using the Online store, the Renter agrees to comply with the terms and conditions described in this Offer. The use of certain services available on the Online store may be governed by specific rules applicable to that service. The use of such additional documents shall not invalidate this Offer. The Offer may be amended or supplemented by the Online store without special notice to the Renter.

2.10.4. The terms and provisions of this Offer shall be binding on all Renters. The Renter may review the current version of the Offer via the following link:
<https://thecloudset.com/rental-agreement/>.

2.11. To register on the Online store, the Renter shall perform the following actions:

2.11.1. Provides the registration details; their scope and the procedure for their provision and use are defined in Article 7 of this Offer.

2.11.2. Determines themselves the cell phone number to be used by the Renter for the Online store authorization. The Renter shall be fully responsible for the safety of the specified cell phone number and may not transfer it to third parties for the Online store authorization.

2.12. Guarantees provided by the Renter:

2.12.1. Guarantees that they are a legally capable citizen, at least eighteen years old, holding a debit or credit card issued in their name at any credit institution.

2.12.2. Agrees that they are responsible for the validity, relevance, and completeness of the posted and provided information, that it is free from the claims of third parties.

2.12.3. Agrees to assume any type of liability, which may result from the actions/inaction of the Renter directly or indirectly arising from the use of the Online store and/or things, the title to which is transferred to the Renter under the Rental agreement.

3. Rules for acquiring the product under the rental agreement

3.1. Upon the registration on the Online Store, the Renter selects and adds the Product, which he wants to take into temporary possession and use or temporary use under the Agreement, to the shopping cart and makes an Application.

3.1.1. When making the first order on the Online Store, the Renter provides his e-mail address, his Personal data, passport details, biometric details (photo), which will be verified and stored.

3.2. Using the personal information provided by the Renter, the Online Store verifies by any legal method the accuracy of information provided by the Renter.

3.3. Using the Online Store services and having added the Product to the shopping cart, the Renter provides the Online Store with their credit (debit) card details to pay the appropriate amount under the Agreement.

3.4. If the Online Store reveals invalidity of the details provided by the Renter, the Online Store may refuse to enter into the Agreement with the Renter without explaining the reason. In this case, the Renter receives informative e-mail and SMS notifications that it is impossible to enter into the Agreement. Any further actions of the Renter described in this Offer will not be available in such a case, and the Product Agreement will not be executed with the Renter.

3.5. Payment made in the Online Store shopping cart for the Product with the Renter providing their credit (debit) card details shall serve as the Acceptance of this Offer. The Online Store and the Renter undertake to sign the Agreement immediately after the Product selected for Renting is paid for in the Online Store Shopping Cart.

3.6. When transferring the Product into temporary possession and use or temporary use under the Agreement, the courier of the Online Renter notifies the Online Store that the products are delivered and specifies the date and time of Product transfer into Rent. The Online Store sends the Renter an SMS message or E-mail that contains a code to confirm the Product transfer; the Renter shall read it aloud to the courier of the Online Store. The courier of the Online Store gives this code to the Online Store, thereby confirming the Product transfer. The Online Store sends the Renter an SMS and E-mail to confirm that the Agreement has entered into force.

3.7. Twenty-four (24) hours before the Product Agreement expires or is terminated early at the Renter's initiative, the latter shall send a Product return notification under the Agreement to the Online Store via the Online Store's personal profile or by contacting the call center of the Online Store, by phone.

3.7.1. Where the Renter fails to perform the actions specified in Clause 3.7. of the Offer, the Agreement is prolonged automatically on the same terms for a period not exceeding 1 (one) year, provided that the Renter is entitled to make daily automatic (acceptance-free) deduction of funds as a payment for each day of the Agreement.

3.8. After the Renter performs the actions specified in Clause 3.7. of the Offer, the Online Store sends a courier to the Renter at the time specified by the Renter in the Online Store Shopping Cart or when contacting the call center by phone. The Renter transfers the Product to the courier under the Product Return Transfer Deed under the Agreement. In the presence of the Renter, the courier inspects the Product for visible damage, and then the Tenant signs the Product return transfer deed electronically under the Agreement by confirming the transfer of products on the Online Store using an SMS code sent to the Renter's phone number. If the Renter refuses to sign this transfer deed, it is electronically marked on the Online Store. The courier may take photos or videos of the Product during transfer thereof by the Renter.

3.9. All e-mails sent from the Online Store's e-mail address noreply@thecloudset.com, hello@thecloudset.com, received by the Renter at the e-mail address specified during Online Store registration are recognized as the official correspondence having the legal force and entailing civil and legal consequences.

4. Rights and obligations of the parties

4.1. The Online store undertakes to:

4.1.1. Provide the Renter with access to the Online store and the Service under the Rental agreement, ensure their operability by using the Online store features and their Personal Profile.

4.1.2. Take measures to ensure the information security of the Online store.

4.1.3. Notify the Renter of all events directly or indirectly related to them during the term of the Rental agreement by E-mail, SMS, and Online store notifications.

4.2. The Renter undertakes to:

4.2.1. Provide up-to-date Personal data when registering and filling out the Online store forms. If invalid Personal data are provided, the Online store may suspend or limit the use of the Online store, and to refuse to enter the Rental agreement.

4.2.2. Avoid disclosing to third parties the confirmation SMS-code used to access the Personal Profile on the Online store and other confidential information provided by the Online store, to third parties. The Renter undertakes to notify the Online store of unauthorized access to the Personal Profile or unauthorized use of the Renter's password and login.

4.2.3. Post only accurate information and documents relating to the Renter themselves only when posting information and documents on the Online store.

4.2.4. The Renter undertakes to follow the payment instructions on the payment procedure and methods of payment when paying the appropriate amount under the Rental agreement and other payments. The Renter must ensure availability of the funds on their bank account used for making payments under the terms and conditions of the Rental agreement to be written off by the Online store. The Online store is not responsible for the correctness of the Renter's actions performed to comply with the terms of payment.

4.2.5. Inspect the appearance of the Product when receiving it under the Rental agreement at the time of its courier delivery, and if there are any defects or inconsistencies with the Online store description, report it to the Online store or the courier immediately.

4.2.6. Sign the Rental agreement in accordance with Clause 3.5 of this Offer.

4.2.7. Pay the value of the Product rent in the amount and on the terms and conditions of the executed Rental agreement and this Offer.

4.2.8. Return the Product, provided that its condition and package content correspond to those when received under this Agreement, considering normal wear and tear.

4.2.9. Treat with care the Owner's Product transferred under the Agreement.

4.3. The Online store may:

4.3.1. Demand that the Renter complies with the terms of this Offer.

4.3.2. Use (process, etc.) the Renter's Personal data specified during registration, based on the terms of this Offer.

4.3.3. Manage the statistical information related to the Online store's operation, and information provided by the Renter to ensure targeted sending of advertising and other information in the period from the date of the Renter's registration on the Online store until the receipt of the Renter's written notice that prohibits sending them the specified content.

4.3.4. Send E-mail and SMS messages to the Renter regarding the Online store use, information about the Rental agreement, and send other messages.

4.3.5. Change at any time the Online store design, its content, the cost under the Rental agreement posted on the Online store and the list of Properties, list of services, change or supplement the scripts, software and other objects used or stored on the Online store, any server applications without prior notice to the Renter.

4.4. The Renter may:

4.4.1. Demand that the Online store performs the terms of this Offer.

4.4.2. Contact the Online store for the resolution of disputes or for assistance in the Online store use.

4.4.3. Refuse to accept the Product during delivery by a courier of the Online store due to the Product's failure to comply with its Online store description in terms of quality and quantity and demand that the funds written off under the terms and conditions of the Rental agreement are returned to the credit (debit) card. When the funds are returned in accordance with the provisions of this clause, the Online store may withhold the cost of delivery of the Product not accepted by the Renter under the Rental agreement.

5. Payment procedure

5.1. Online Store and the Renter registration on the Online Store is free of charge.

5.1.1. Any payment under the terms and conditions of the Agreement shall be made only by a credit (debit) card of the Renter.

5.2 Any payment under the Agreement shall be made using the Online Store as follows:

5.2.1. When the Renter selects the Product, it receives it for use (under the Agreement), the Owner shall add the desired Product to the Online Store Shopping Cart, and specify the desired Agreement duration, delivery, or pickup method, and provide the required contact details.

5.2.2. After the Product is selected, the Online Store prepares the Agreement cost on the Online Store based on the Product's period of temporary possession and use or temporary use under the Agreement.

5.2.3. Having clicked the "Go to checkout" button in the Online Store Shopping Cart, the Owner enters the bank card details on the payment system page embedded on the Online Store.

5.2.4. Online Store performs a verifying write-off of the funds from the credit (debit) card of the Renter in the amount not exceeding 10 (ten) AED to confirm the solvency of the Renter. After a successful test write-off, the created rent application will be sent to the Online Store for review. The service repays the written off funds instantly, but the transfer may take up to 5 days on the bank side.

5.2.5. In case the Online Store successfully completes the verification and confirmation of the Product's availability on the dates selected by the Renter, the payment under the Agreement will be written off automatically (acceptance free) from the Renter. The Agreement shall enter into force immediately after the Agreement is signed. The period of temporary possession and use or temporary use of the Product under the Agreement shall be deemed to start immediately after the Product is delivered to the Renter by a courier of the Online Store.

5.2.6. Where the credit (debit) card of the Renter has insufficient funds, the Service Administration contacts the Renter by phone to notify of suspension of the Product delivery/transfer on the dates selected by the Renter under the Rent Application due

to the lack of funds, and of expecting their receipt. If the funds are not received within 24 hours, the Rent Application will be canceled by the Online Store.

5.3. The Online Store may write off a penalty, in an acceptance free procedure, from the Owner's credit (debit) card, if the Product transferred under the Agreement is lost, damaged or has become inoperable (its condition will be determined by the Online Store relying on expert evaluation performed by a toll personnel) because of:

- (a) Effect of water or another liquid.
- (b) Unlawful actions committed by the Owner.
- (c) Misappropriation, intentional destruction of or damage to the Product committed by individuals residing together with the Owner, maintaining joint household with them, being close relatives of the Owner or working for the Owner based on an employment or civil law agreement.
- (d) Intentional behavior or gross negligence of the Owner, their representatives, or employees.
- (e) Violation of (failure to comply with) the rules (instructions) for the Product usage by the Owner.
- (f) Mechanical impact on the Product during operation thereof.
- (g) Unlawful actions committed by third parties: theft, robbery, intentional or negligent destruction of or damage to the Product, hooliganism, vandalism.
- (h) Failure by the Owner or their representatives to take reasonable and available measures to clean the Product from contamination appearing during the Product's operation.
- (i) Failure by the Owner or their representatives to take reasonable and available measures to mitigate potential losses.

5.3.1. In case the circumstances referred to in Sub-Clauses (a)-(i) occur, the amounts of penalties are as follows:

- Equal to the reduction of the Product's market value (price markdown), provided that there is visible damage (to be determined by the Online Store relying on the personal opinion and the Return Transfer Deed) to the Product (scratches, shavings, dents, scuffs, fabric tears, etc.);
- Equal to the cost of restoration of the Product, provided that it is damaged (to be determined relying on the personal opinion of the Online Store and the Product Return Transfer Deed), i.e., damage to the Product, which can be restored by repairing the Product or replacing its component parts (elements);

- Equal to the cost of restoration of the Product, provided that latent defects are revealed, and they are not shown in the Return Transfer Deed, since they can be revealed by a more thorough inspection performed by the Online Store, but they can be restored by repairing the Product or replacing its component parts (elements);
- Equal to 100% of the appraised value of the Product according to the Transfer Deed, provided that the Product is lost completely (destroyed) (to be determined relying on the Return Transfer Deed). The Product shall also be deemed lost if the damage caused to the Product cannot be restored by repairing or replacing its component parts (elements) or if the cost of damaged Product repair would be commensurate with the cost of similar new Product.

5.4. The rent fee will be written off from the Owner's credit (debit) card once and fully for the Contract term specified in the Agreement immediately after the Shopping Cart execution completes and the content of the Online Store Shopping Cart is paid for. If the Owner exceeds the rent term specified in the Agreement and if the Owner fails to notify of the return of the Product, the Owner will be charged daily with the amount of the daily Agreement cost, with the settlement period of one calendar day. The rent fee for the first and the last day of the Agreement term will be written off as a full day amount, but relying on an opinion of the Service Administration a recalculation can be performed, and the funds over withdrawn from the credit (debit) card of the Renter can be repaid.

5.5. The Owner shall be responsible for ensuring the availability of necessary funds on the bank account to make payments under the Agreement.

5.6. Where the Online Store is unable to write off the necessary amount of Rent Fee from the Owner's account, the Owner will receive a corresponding SMS notification from the Online Store requesting a replenishment of the card account they provided in the details when registering on the Online Store. In this case, the Owner shall take all measures to replenish its account as soon as possible to repay the new Rent Fee debt.

5.7. Where the Owner fails to perform the obligation specified in Clause 5.6. of this Offer within seven (7) calendar days, the Agreement will be terminated unilaterally at the initiative of the Online Store. In this case, the Owner shall return the Product to a courier of the Online Store; the Owner will be notified of the time and place of their arrival by a telephone call from the Online Store, SMS notification or E-mail message sent to the e-mail address provided during Registration.

5.8. Where the Owner breaches Clauses 5.6. and 5.7. of this Offer, fails to return the rented Product, avoids the courier, the Online Store reserves the right to apply to the law enforcement authorities, and to the court to claim the Product and rent fee debt subject to the rules stipulated in the applicable laws of the UAE.

5.9. Where the Owner continues to use the Product after the rent period specified in the Agreement expires, the rent relations shall be deemed prolonged until the Owner returns the Product of the Agreement is terminated at the initiative of the Online Store in cases specified in this Offer.

5.10. Any write-off from the Owner's bank account, which is equal to an amount specified in this Offer and the Agreement, shall be made by the Online Store in an acceptance free procedure.

6. Terms on the intellectual product rights

6.1. All objects available on the Online store, including design elements, text, graphic images, illustrations, video records, scripts, programs, music, sounds and other objects and their collections (hereinafter the "Content"), are the objects of exclusive rights of the Online store or other persons with whom the Online store has entered the Agency Agreement. All rights to these objects are reserved by law.

6.2. The Renter, and any third parties may not use any materials and information posted on the Online store without prior written consent of the Online store.

7. Personal data

7.1. During Registration, the Renter shall give the Online store their consent to the automated (and not involving the use of means of automation) processing of Personal data of the Renter in accordance with all applicable laws, regulations, regulatory requirements, guidance, and codes of practice, including Regulation (EU) 2016/679 ("GDPR").

7.2. The Online store processes the Renter's Personal data for the Renter to perform the Rental agreement, to provide the services to the Renter. The Online store may distribute the Personal data of the Renter to verify their solvency via the specialized credit institutions, by identifying the details the Renter enters while completing the Online store Registration process, and by performing other necessary actions.

7.3. The Online store may use the information provided by the Renter to ensure the compliance with the applicable laws of the UAE (to prevent and/or suppress illegal and/or unlawful actions committed by the Renters).

7.4. The Online store may process the Renter's Personal data by any means as necessary including collection, recording, systematization, accumulation, storage, clarification (updating, changing), extraction, use, transfer to third parties (distribution, provision, access), anonymization, blocking, deleting, destruction of the Personal data.

7.5. While processing, the Online store may transfer the Personal data to third parties, if it is necessary to achieve the purposes of processing and provided that third parties maintain the confidentiality and security of the Personal data.

8. Liability of the parties

8.1. In case of failed or improper performance of their obligations under the provisions of this Offer, the Renters and third parties shall be liable in accordance with the laws of the UAE and subject to this Offer.

8.2. The Online Store shall not be liable for any indirect/secondary losses or lost profits of the Renter, the Owner and/or third parties resulting from the use of the Online Store and the Product.

8.3. The Online Store shall not be liable for whatever damages or losses of any third parties resulting from the Product use by the Owner.

8.4. The Online Store shall not be liable for malfunctions, errors and failures in the software and hardware complex that ensures the functioning of the Online Store, where they arise due to the reasons beyond the control of the Online Store.

8.5. The Online Store shall not be liable for the Renter's losses resulting from: - The Renter or Owner knowingly providing false information about themselves (surname, name, patronymic, bank details, mailing address, telephone number); - The Renter or Owner violating the terms of this Offer and the Rental agreement; - Illegal actions committed by third parties, including those related to the use of login, password, and cell phone of the Renter or Owner.

8.6. The Renter shall be liable for the loss or damage, and for the Product's merchantability loss, to the extent of its value as determined by the Rental agreement. In case of destruction, loss of or damage to the rented Product because of actions committed by the Renter or third parties, the Renter shall compensate the Online Store for the full value of the lost or damaged Product in an undisputed manner, within 5 (five) calendar days after the Rental agreement expires.

8.7. The Online Store may demand compensation for damages it incurred by any failed or improper performance by the Owner of the terms of this Offer.

8.8. Any disagreements arising between the Parties during the performance of the terms of this Offer shall be settled via negotiation.

8.9. This agreement and any dispute or claim arising out of or in connection with it or its subject matter or formation shall be governed by and construed in accordance with the law of UAE.

8.9.1. Each party irrevocably agrees that any dispute or claim arising out of or in connection with this agreement or its subject matter or formation is to be resolved (if not contrary to applicable law):

8.9.2. if a claimant is the Online Store: in DIFC Courts in Dubai, United Arab Emirates.

8.9.3. if a claimant is the Renter or Owner: in an authorized state court at the Renter's or Owner's place of residence or in DIFC Courts in Dubai, United Arab Emirates (at the discretion of the Online Store).

8.10. The Parties shall not be liable for failed or improper performance of the obligations assumed under this Offer where proper performance is prevented due to the force majeure circumstances, such as: acts of war, epidemics, fires, natural disasters, regulations, and actions by the governmental and other competent authorities

(bodies), which make it impossible to perform the obligations under this Contract in accordance with the law. The said circumstances must be confirmed by the competent public authority. A Party to this Offer affected by the force majeure circumstances shall notify the other Party of the occurrence of the force majeure circumstances within seven (7) calendar days.

8.11. Subject to this Offer, the Online Store reserves the right to:

- Make modifications on the Online Store;
- Suspend the operation of software and/or hardware that ensures the operation of the Online Store, if significant faults, errors, and failures are detected, and also for preventive maintenance and to prevent cases of unauthorized access to the Online Store.

8.12. The Online Store may refuse access to the Personal Profile for the Renter, and respectively access to the Online Store's services, if the Renter violates the terms of this Offer or the Rental agreement. Where the Renter fails to submit the documents requested (at the discretion of the Online Store), it may result in the refusal of the Renter's access to the Renter's account in the Personal Profile of the Renter or unilateral termination of the Rental agreement by the Online Store, the Renter being obligated to return the Product.

8.13. The Online Store may transfer its rights and obligations under this Rental agreement to third parties without the consent of the Renter.

9. Amendment and termination of the offer

9.1. The Online store may make changes to this Offer without prior notice; the changes shall enter into force after they are published on the Online store and shall apply to any action performed by the Renter after such publication.

9.2. This Offer is open-ended.

10. Miscellaneous

10.1. The terms of this Offer shall apply to any Product orders made by the Renter an unlimited number of times, provided that the Renter complies with the terms and conditions of the Rental agreement.

10.2. All e-mails, including those containing the claims of the Parties, coming from the e-mail address of the Online store storenoreply@thecloudset.com, hello@thecloudset.com, and received by the Renter to the e-mail address specified during the Online store registration, shall be recognized by the Parties as the official correspondence, which may serve as admissible evidence in dispute resolution, particularly in court proceedings.

10.3. List of documents governing the relations between the Renter, Owner, and the Online Store:

- Sales Contract (Public Offer);
- Rental Agreement (Public Offer);
- Privacy Policy;
- Transfer Deed;
- Terms of Use;
- Return Deed.